

Services Available for Patients and Family Members

During the patient's stay in a palliative care bed in our facility, the patient and family members may be able to access a range of services, such as:

- Community Physiotherapist, Occupational Therapist, and Social Work
- Palliative Care Consultation Team
- Spiritual Care Advisor
- Registered Dietitians
- Healing Touch
- Visiting Volunteer
- Lending Library
- Hairdresser

To access any of the available services, please ask the nurse or care aide on duty.

Additional Information

Patients or family members may arrange for complimentary therapy practitioners of their choice to visit while residing in our facility.

Family members are welcome to stay overnight on occasion.

Family members are welcome to provide a special meal or food for a patient. Please check with the nurse on duty before sharing any food items with other residents of the facility.

Please check with the nurse on duty to confirm these arrangements.

Contact Information for Residential Care Facilities with Designated Palliative Care Beds

Northern Interior

Dunrovin Park Lodge, Quesnel
Phone: 250-985-5817

Stuart Nechako Manor, Vanderhoof
Phone: 250 567-2013

Northwest

Acropolis Manor, Prince Rupert
Phone: 250-622-6461

Terraceview Lodge, Terrace
Phone: 250-638-0223

Bulkley Lodge, Smithers
Phone: 250-847-4443

Northeast

Rotary Manor, Dawson Creek
Phone: 250-719-3480

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Palliative Care in a Residential Care Facility



northern health

the northern way of caring

northernhealth.ca

10-513-6002 (IND Rev. 05/18)



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Palliative Care Beds Information

Palliative care (PC) beds are available to those people with progressive life threatening illness. Registered Nurses, Licensed Practical Nurses and Residential Care Aides are present 24 hours a day. In the provision of care, you and your family *are the centre of the team. Your health care team will ensure that you have the knowledge and the understanding of your situation to enable you to make informed choices.

**('family' means all those close to the patient in knowledge, care and affection)*

What is Palliative Care?

Palliative care is a type of health care for people who are living with active, progressive and life-limiting illness. Palliative care is holistic care aimed at alleviating suffering whether physical, emotional, psychosocial or spiritual. Palliative care is provided by a multidisciplinary team and may occur alongside treatments that control or manage illness. Palliative care is about promoting the best possible quality of life for patients living with a life limiting illness and their family/loved ones.

Types of Admissions

Our facility offers admissions as follows:

1. Short Stay admissions for control of symptoms such as pain or nausea, transition from hospital to home, and caregiver rest.
2. Permanent admission is for care during the last days to weeks of life.



Cost

Patients admitted to a palliative care bed will be charged the lowest client per diem rate. Care will not be denied because of an inability to pay; please discuss this with staff if an application for a hardship waiver is required.

The patient or family is responsible for supplying any special dietary supplements, brand name hygiene products, dry cleaning, personal telephone charges or personal equipment, such as oxygen concentrators.

Medications

On admission, patients are asked to bring in their medications from home, for review by nursing staff. Pharmacy will arrange to have your medications blister packed.

Short Stay and Respite patients will be asked to bring their home medications in blister pack form.

During your stay, medications are held and administered by Registered Nurses, or Licensed Practical Nurses, and ongoing medications are ordered through our contracted pharmacy.

For safety purposes, patients are not permitted to keep their own medications from home with them in their rooms.

The Palliative Care Benefits Program covers most medications, with some exceptions. For people over the age of 65 years, the Pharmacare Plan covers most medications. However, pharmacy dispensing fees and some medications may not be covered; the patient will be responsible for covering the cost in those circumstances (this could include some over-the-counter medications). The facility will bill patients on a monthly basis for any expenses not covered under a medical plan.